



# PRAKASH KUMAR KUSHWAHA



9304127870



Prakashkushwaha412@gmail.com



West Champaran Bihar, 845438

## EDUCATION

**BSc Hospitality and hotel administration, Shoolini University Solan (HP)**

2022-2025

**Batchelor in Art's, RLSY College Bettiah West Champaran Bihar**

2020-2022

## SKILLS

- Guest Relationship Management
- Customer Service Excellence
- Marketing & Sales Strategies
- Basic HR & Finance Knowledge
- Computer Proficiency (MS Office, Hospitality Software)
- Teamwork & Communication Skills
- Time Management
- Problem Solving

## LANGUAGE

- English
- Hindi

## COMPUTER SKILLS

- Ms word
- Basics Excel
- Powerpoint

## PROFILE

I am a B.Sc. Hospitality and Hotel Administration graduate with strong knowledge of marketing, sales, guest relations, customer service, HR basics, finance, and computer skills. I completed a 6-month internship at Hilton Goa Resort (5-star international hotel), gaining experience across all departments, including front office, housekeeping, F&B, sales, and kitchen operations. Additionally, I completed a 3-month job training at JW Marriott Chandigarh, with 1 month in sales and 2 months in the culinary department. Passionate about delivering excellent guest experiences, I aim to build a successful career in the hospitality industry through continuous learning and dedication.

## PROFESSIONAL EXPERIENCE

**Job Training** – Culinary and Sales Department, **JW Marriott, Chandigarh** | Jan 2025 – Mar 2025

**Industrial Training** – All Core Departments **Hilton Goa Resort Candolim** | Jan 2024 – Jun 2024– Strengthened professionalism, communication, and problem-solving skills across departments.

## CERTIFICATIONS

- Industrial Training Certificate. Hilton Goa Resort Goa – Completed 5-month training in all four core departments
- Job Training Certificate. JW Marriott Chandigarh
- Public Speaking Swayam IIT Online
- SCOA Flipkart Data Entry Operator (DEO) Training Program
- Soft Skill Development (IIT) Online
- Deloitte . Data Analytics Program

## WORK EXPERIENCE

- CBR and SLF Worker In Fakirana sister society Banuchhappar Bettiah, I worked there for 4 years, during which my work was field work. I used to go from village to village and give treatment to handicapped children and hold meetings with families.

## INTEREST AND HOBBIES

- Cooking
- Traveling
- Cricket
- Tracking